

The Inaugural National Continence Care Awards

House of Commons, Tuesday 6 May 2014, 4-6pm

Hosted by Glyn Davies MP and Madeleine Moon MP



INFORMATION PACK AND ENTRY FORM

What are the National Continence Care Awards?

The expert group on lower urinary tract symptoms (LUTS), including urinary incontinence, is delighted to be hosting the inaugural National Continence Care Awards. The Awards are organised by MHP Health with funding from Astellas Pharma Ltd and will take place in the House of Commons in May 2014.

The Awards are designed to demonstrate support for ambition, excellence and leadership in continence care across the country. We want to celebrate the individual efforts, innovative practices and organisational leadership which are ensuring that people with incontinence receive the highest quality care, across health and social care settings.

The National Continence Care Awards are kindly supported by:



The British Association of Urological Surgeons



What are the categories?

ORGANISATION CATEGORIES

Dignity in continence care

To reward a health or social care provider that can share clear evidence that continence care features prominently within its focus on dignified care, and can demonstrate that person-centred and dignified bowel and bladder care is an embedded principle of high quality continence care, which is a priority for the organisation

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Commissioning for high quality continence care	To reward a clinical commissioning group that can demonstrate a robust and outcomes-focused commissioning pathway for continence care, and provide evidence that this is being implemented and delivering improvements in patient outcomes and experience
Promoting continence in primary and community care	To reward a GP practice, community pharmacy, community organisation or social care provider that is taking a leading role in promoting continence through proactive engagement, education and comprehensive and robust patient support strategies
Staff training	To reward a health or social care provider that can demonstrate that they have robust training processes in place about high quality continence care for all individuals providing care, and can illustrate that this is delivering improvements in awareness and standards of continence care provided to individuals
Patient information	To reward a health or social care provider with an engaging and detailed patient information leaflet about promoting continence and/or managing and treating incontinence, and that can provide evidence that this information is given and explained to those receiving care

INDIVIDUAL/TEAM CATEGORIES

Continence care team	To recognise the sustained and continued commitment of a multi-professional continence team in designing, measuring and improving integrated continence care services in their local area, which effectively deliver improvements in patient outcomes, experience and quality of life
Clinical leadership	To recognise exceptional leadership by a healthcare professional in championing high quality continence care within their organisation, who can demonstrate active and effective efforts to raise the profile of incontinence and improve the quality of continence care provided
Continence carer	To recognise the exceptional commitment of a carer who is helping people to manage their continence needs, and taking an active role in working with other health and/or care professionals to support people with continence needs in different care settings
Patient support	To recognise an individual in a healthcare setting who provides exceptional support to patients with incontinence by delivering clear, empathetic advice and signposting people to appropriate services
Continence patient champion	To recognise the individual efforts of a patient or patient representative who is seeking to manage their continence needs and support others in the community, taking an active role in working with other patients and health and/or care professionals to improve local continence care

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How do I enter?

We are currently inviting entries for the Awards, which can be made on behalf of an organisation or another individual.

Simply fill in the entry form (attached) for each category that you wish to submit an entry for. Please include any supporting materials which you believe help demonstrate why you should win the award. There is no limit to the number of entries that can be submitted.

Entry forms must be received by 6pm on Wednesday 9 April 2014 using the contact details below.

Entries will be judged by representatives from the expert group on LUTS and supporting organisations listed below. Astellas Pharma Ltd will not be involved in the judging of entries.

Winners will be notified by Wednesday 23 April ahead of the presentation ceremony in Parliament on Tuesday 6 May 2014.

Who do I send my entry to or contact for more information?

Please email or post your completed entry form(s) to the secretariat of the expert group on LUTS using the following contact details. You can also contact the secretariat if you have any questions.

Email: ContinenceCareAwards@mhpc.com

Post: Rachel Chua
Secretariat of the expert group on LUTS
MHP Health
60 Great Portland Street
London W1W 7RT

Phone: Rachel Chua, 020 3128 8137

GOOD LUCK!

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ENTRY FORM

Remember: entries must be submitted by Wednesday 9 April 2014.

Please submit one form per each entry you make. You can submit entries for as many categories as you wish either on your own or on someone else's behalf.

Please indicate, with an X, which category you are submitting this entry for:

ORGANISATIONAL CATEGORIES	Dignity in continence care	
	Commissioning for high quality continence care	
	Promoting continence in primary and community care	
	Staff training	
	Patient information	
INDIVIDUAL CATEGORIES	Continence care team	
	Clinical leadership	
	Continence carer	
	Patient support	
	Patient champion	

1. What was done and how? (Max 500 words)

With reference to the description of the Award you are applying for, please describe the challenge that was identified and the steps that were taken by yourself, another individual or your organisation.

Continued...

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(Response to question 1 continued)...

2. Evidence of success (Max 500 words)

What was the impact of your/the initiative and how will this be sustained? Please provide relevant information, such as statistics or measures of outcomes and experience, to demonstrate results and change.

Continued...

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(Response to question 2 continued)...

Your contact details

So that we may contact you about your entry, please provide the following pieces of information:

- **Name:**
- **Organisation:**
- **Email address:**
- **Telephone number:**
- **The organisation or individual on whose behalf you are submitting the entry (if not yourself)**

Remember to submit your entry by 6pm on Wednesday 9 April 2014 to ContinenceCareAwards@mhpc.com or by post to Rachel Chua, Secretariat of the expert group on LUTS, MHP Health, 60 Great Portland Street, London, W1W 7RT. Winners will be notified by Wednesday 23 April and the awards ceremony will be held in the House of Commons on Tuesday 6 May 2014. Good luck!

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